South Carolina Water Utilities

Customer Service: 8:30 AM - 4:30 PM, Mon. - Fri.
Phone: 803-699-2422 Emergencies: 803-699-2422
Email: SCMidlandsCustomerCare@nexuswg.com
Website: SCWaterUtilities.com

Account #:	**1234567890**
Invoice #:	**111111111**
Bill Date:	**08/14/2026**
For Service To:	JOHN & JANE DOE

Due Date: **09/09/2026**
Total Due (Auto Pay): **$72.48**

Account Details

Previous Balance	**$153.92**
Payment Received 07/27/2026 - Thank You	-$108.92
Payment Received 07/16/2026 - Thank You	-$45.00
Balance Before Current Charges	**$0.00**
Premise Charges	$72.48
Total Current Charges	**$72.48**
Total Account Balance	**$72.48**

Messages

■ **Emergencies?** To report after-hours issues call 803-699-2422.

■ Go Paperless! Easy access to your account, bill history, and payment options. Save a Tree and Avoid Snail Mail!

■ **Autopay customers:** Visit the My Account portal at **account.mywater.us** to manage stored payment preferences for your now-combined accounts.

■ As Blue Granite consolidates with South Carolina Water Utilities, **Synergy customers will receive one simplified bill and one account beginning in July.** Use the account number on your current SCWU wastewater bill.

Premise 1 of 2: 12 MAIN ST ANYTOWN SC 29000

Service	From	To	# of Days	
R	07/01/2026	07/31/2026	31	
Sewer Service				$43.00
Total Charges				**$43.00**

Late Charge Reminder - A 1.5% additional charge will apply to any unpaid balance after due date.
Past due balances are subject to $20 certified notification fees.

Please **pay online** at https://account.mywater.us, **pay via phone** at 803-699-2422, or detach and return the bottom portion with your payment.

Account Number: **1234567890**
Total Amount Due By 09/09/2026: **$72.48**

South Carolina Water Utilities - SCSG
P.O. Box 361850
Hoover, AL 35236-1850

Autopay

Total due will be deducted from your account on or after 09/09/2026

JOHN & JANE DOE
12 MAIN STREET
ANYTOWN SC 29000

South Carolina Water Utilities - SCSG
P.O. Box 361850
Hoover, AL 35236-1850

06078 2080 007 00000

South Carolina Water Utilities

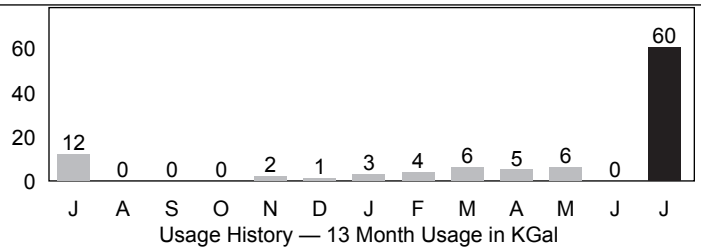
Account #: **1234567890**
Invoice #: **111111111**

Bill Date: **08/14/2026**

Premise 2 of 2: 12 MAIN ST ANYTOWN SC 29000

Service	From	To	# of Days	Previous	Current	Usage (KGal)	Meter #
5/8" - R	06/22/2026	07/21/2026	30	716290.0	716350.0	60.0	44316824

Water Base Charge	$28.59
60 gallons at $14.82 per 1000 gallons	$0.89
Total Charges	**$29.48**



Usage History — 13 Month Usage in KGal

All rate schedules are approved by the South Carolina Public Service Commission and are available upon request or online at www.swwc.com/sc/rates. If you have a dispute about your bill or service that you are unable to resolve with us, you may contact the South Carolina Office of Regulatory Staff by phone at 1-800-922-1531 or by e-mail at complaints@ors.sc.gov.

Many Ways to Pay

My Account

ONLINE: Our web self-service portal, My Account, is the best way to pay. Use My Account to see your bills, make payments, set up automatic payments, manage your account, enable paperless billing, and access many other features.



► Visit My Account now at account.mywater.us

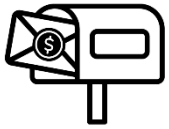
Ways to pay online one-time or recurring:

- Credit or debit card payments with AMEX, Discover, Visa or Mastercard
- Checking account
- Digital wallets like Venmo, PayPal, Google Pay, or Apple Pay
- Indicate “Cash” payment to pay at a local retailer

PHONE**:** Call our customer service number for one-time payments using AMEX, Discover, Visa debit/credit, or MasterCard debit/credit.



MAIL: Mail a check or money order directly using the convenient payment stub and remittance envelope provided with your monthly invoice.



IN PERSON: Make payments with cash, credit or debit at any of these major retailers.



Kroger, Walgreens, ACE Cash Express, Winn-Dixie, Family Dollar, Walmart, 7-Eleven, Speedway, Love's, giant eagle, Food Lion, meijer, CVS

For payments made at third-party locations like grocery stores and retailers, it may take 24 hours for the payment to post to your account. Also, some retailers may require a minimum payment amount. You can view payments and account information in the My Account customer portal.

Moving? Two days before your move, contact us via the My Account portal or by phone to close your account.

Failure to receive a bill does not relieve payment obligation. Avoid missing your bill via mail by signing up for paperless billing instead. We recommend mailing your payment 7-10 days prior to the due date.

South Carolina Water Utilities

Please Read:
You're Now a Part of South Carolina Water Utilities!

One Bill, One Account!

As Blue Granite Water Company consolidates with South Carolina Water Utilities, you will soon enjoy **one simplified bill.** Instead of receiving a bill from Blue Granite for drinking water and another bill from South Carolina Water Utilities for wastewater services, **beginning in July, you will receive one bill and have one account.**

Immediate Action for Auto-Pay Customers

If you had automatic payments set up for either account, please login into My Account at account.mywater.us at your earliest convenience to manage stored payment preferences for your now-combined accounts.

If you have no previous portal account set up with us, please **sign up for My Account at account.mywater.us** and confirm your payment information at your earliest convenience to ensure automatic payments continue.

Updated Features and Informational Resources

Beginning in July, you will receive one bill and have one water and wastewater account.

Get to know My Account



You will now use **My Account** to manage your account online.

To sign up for the first time, you'll need your Account Number which can be found on your bill.

My Account offers online self-service account management tools including service alerts, notifications via text, email and voice call, automatic bill pay by credit, debit or ACH, one-time online payments, paperless billing enrollment, and much more!

For help logging in and using My Account, view how-to videos on our **website** at **SCWaterUtilities.com**

To make payments more convenient, we've **expanded our payment methods** to include not only major credit cards, but digital wallets such as PayPal, PayPal Credit, Apple Pay, Venmo and Google Pay.

If you are paying by mailed check, we also have a **NEW REMITTANCE ADDRESS:** Mailed-in payments should be sent to **P.O. Box 361850 Hoover, AL 35244-1850.**

If you have any service-related questions or needs, you can reach us at **800-367-4314**. Customer Service team members can help during business hours of 8:30 AM - 4:30 PM ET and 24/7 for emergencies. You can also manage your account online at **account.mywater.us.**

Expanded payment options

VISA · Mastercard · AMEX · DISCOVER · Bank · PayPal · Venmo · G Pay · Apple Pay