

CAP* DISCOUNT

Sign Up Today!

Scan the QR code to complete
the online application form



Need a Helping Hand?



Suburban is pleased to provide the
CAP* Program — a **Low-Income Rate Assistance**
program for qualifying residential customers*

CAP* provides an adjustment of \$10.74 on your water bill each
month, for Suburban customers on a low-income budget.

The easiest way to qualify for **CAP*** is to demonstrate that you participate in your gas or electric utility's low-income assistance program. There are two ways to qualify:

OPTION 1: If you participate in your electric or gas utility CARE program, simply **complete the online application** (scan QR code at the top of the page), mark Option 1, and attach a copy of a recent Southern California Edison or Southern California Gas Company bill. Or fill out the application (on the reverse side), mark Option 1, attach a copy of a recent Southern California Edison or Southern California Gas Company bill, and mail it to: Suburban Water Systems, 1325 N. Grand Ave, Suite 100, Covina, CA 91724-4044.

OPTION 2: If you have a low-income budget, but do not participate in CARE, you may qualify by certifying that your household income meets the requirements shown in Option 2 online and on the reverse side. If you meet those requirements, **fill out the application online** (scan QR code at the top of the page), and mark Option 2. Or fill out the application (on the reverse side), mark Option 2, and mail it to: Suburban Water Systems, 1325 N. Grand Ave., Suite 100, Covina, CA 91724-4044.

CAP* is not a retroactive program. Suburban Water Systems uses a biannual renewal process for this program and will send out renewal notices in advance of the renewal date. Qualified customers will begin receiving an adjustment in the month that follows their acceptance into the program. If you have additional questions about the **CAP*** program or to obtain additional applications in English or Spanish, visit our website at www.swwc.com/suburban/lira or call customer service at 800.203.5430 (TTY 877.405.1710).

*The California Public Utilities Commission (CPUC) has also approved **CAP*** for qualified non-profit group living facilities, agricultural employee housing facilities, and migrant farm worker housing centers. Contact our customer service department at 800.203.5340 if you would like to receive an application for one of these types of residences.



Suburban
Water Systems

*Formerly LIRA/WISH

Suburban Water Systems CAP* Application

Scan the QR code to complete the online application form



Name

(As is appears on your water bill)

Customer Account Number

Service Address

Street City State Zip

Mailing Address

If different from service address Street City State Zip

Daytime Phone Number

Total Persons Living in Household

Adults + Children = Total

Choose your option:

OPTION 1

I do participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. I am attaching a copy of a recent Southern California Edison or Southern California Gas Company bill to demonstrate my participation in CARE.

OPTION 2

I do not participate in CARE, the low-income assistance programs of either Southern California Edison or Southern California Gas Company. However, I certify that I do qualify for CAP* because my annual household income is below CAP* income guidelines, or I participate in a public assistance program.

HOUSEHOLD INCOME STATEMENT

Maximum Household Income

Your household's gross annual income must be below CAP* income guidelines:

| Total persons in household | Total combined annual income |
|----------------------------|------------------------------|
| 1-2 | \$ 43,280 |
| 3 | \$ 54,640 |
| 4 | \$ 66,000 |
| 5 | \$ 77,360 |
| 6 | \$ 88,720 |
| 7 | \$ 100,080 |
| 8 | \$ 111,440 |

For each additional person, add \$11,360 to the total combined annual income.

My annual household income is \$ _____

Please fill in circle next to all sources of your household's annual income.

- Wages or salaries
- Interest and/or dividends from:
 - Savings accounts
 - Stocks or bonds, or
 - Retirement accounts
- Unemployment benefits
- Rental or royalty income
- School grants, scholarships or other aid used for living expenses
- Profit from self-employment (IRS form Schedule C, Line 29)
- Disability payments
- Workers compensation
- Social Security, SSI, SSP
- Pensions
- Insurance settlements
- Legal settlements
- TANF (AFDC)
- Food stamps
- Child support
- Spousal support
- Cash and/or other income

The income guidelines listed above are effective June 1, 2026 through May 31, 2027.

PUBLIC ASSISTANCE PROGRAM ELIGIBILITY

Do you participate in any of the following programs? If so, please check (✓) the program(s) below.

- Medi-Cal/Medicaid
- Food Stamps/SNAP
- TANF/Tribal TANF
- WIC
- Healthy Families A&B
- LIHEAP
- SSI
- National School Lunch (NSL)
- Bureau of Indian Affairs General Assistance
- Head Start Income Eligible (Tribal Only)

DECLARATION

Please read carefully and sign:

The information I have provided in this application is true and correct. I agree to provide proof of income if asked. I agree to inform Suburban Water Systems if I no longer qualify for CAP*. I realize that if I receive the adjustment to my bill without qualifying for it, I may be required to return the adjustment I received. I understand that Suburban Water Systems can share my information with other utilities or their agents to enroll me in their assistance programs.

*Formerly LIRA/WISH



Suburban Water Systems

1325 N. Grand Ave., Suite 100
Covina, CA 91724-4044



Customer Signature

Date